

Beat: News

GLOBAL E-COMMERCE SALES SURGED TO \$29 TRILLION

Business-to-business (B2B) e-commerce

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USPA NEWS - Geneva, 29 March 2019 - Global e-commerce sales grew 13% in 2017, hitting an estimated \$29 trillion, according to the latest numbers released today by UNCTAD.

A similar surge was seen in the number of online shoppers, which jumped by 12% and stood at 1.3 billion people, or one quarter of the world's population.

Though most internet buyers purchased goods and services from domestic vendors, the share of those buying from abroad rose from 15% in 2015 to 21% in 2017. The growth was driven mainly by an increase in the United States.

As a result, cross-border business-to-consumer (B2C) sales reached an estimated \$412 billion, accounting for almost 11% of total B2C e-commerce – a 4% hike on the previous year's numbers.

"The new figures show that e-commerce is indeed creating export opportunities," UNCTAD Secretary-General Mukhisa Kituyi said.

"But the question from a development standpoint is whether businesses in developing countries are prepared to seize the opportunities," he said, adding that this will be discussed at next week's eCommerce Week, held from 1 to 5 April at the United Nations' European headquarters in Geneva, Switzerland.

Little change occurred in the list of the top ten e-commerce markets, with the United States holding on to its top position. At almost \$9 trillion, online sales there were three times higher than in Japan and more than four times higher than in China.

The only shuffle in the list was Germany's overtaking of the Republic of Korea as the fourth largest online market.

While business-to-business (B2B) e-commerce continued to dominate – accounting for 88% of all online sales – B2C was the segment that saw the most growth, increasing by 22% to reach \$3.9 trillion in 2017.

In the B2C realm, China increased its lead on the United States, while the United Kingdom held on to third place.

But UK consumers were still the most likely to shop on the internet, with a whopping 82% of people aged 15 and older making purchases online in 2017. Overall, however, China had the largest number of internet buyers at 440 million.

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